

AREA SCORECARD FQ3 2016-17

1 Background

- 1.1 This paper presents the Area Scorecard, with performance for financial quarter 3 2016-17 (October - December 2016). Where commentary has been entered in Pyramid, it is included here.

2 Recommendations

- 2.1 It is recommended that the Area Committee notes the performance presented on the Scorecard.

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Environment	<i>Target</i>	<i>OL&I</i>	<i>Council</i>
Car Parking income to date - OL&I	£ 387,319	£ 440,762 G	£ 663,554
Dog fouling - number of complaints LORN		15 ↓	79
Dog fouling - number of complaints MULL		3 ↓	
Dog fouling - number of fines issued LORN		0 →	1
Dog fouling - number of fines issued MULL		0 →	
LEAMS - OL&I Lorn	73	75 G ↓	77
LEAMS - OL&I Mull	73	75 G ↑	
No of Complaints ref Waste Collection - OL&I Lorn		14 ↑	74
No of Complaints ref Waste Collection - OL&I Mull		2 →	
Roads & Street Lighting	<i>Target</i>	<i>OL&I</i>	<i>Council</i>
% road area resurfaced/reconstructed - OL&I	FY 15/16 7.00 %	0.61 % R ↓	0.38 %
% road area surface treated - OL&I	FY 15/16 2.04 %	2.57 % G ↓	6.09 %
% Cat 1 road defects repaired timeously - OL&I	90 %	0 % R	96.9 %
Street lighting - % OL&I faults repaired within 7 days	88 %	37 % R ↓	42 %
Economy	<i>Target</i>	<i>OL&I</i>	<i>Council</i>
CC1 Affordable social sector new builds - OL&I	20	20 G ↓	47
% of Pre-App Enquiries Processed in 20 working days in OL&I	75.0 %	66.2 % R ↓	72.2 %
All Local Planning Apps: Ave no of Weeks to Determine - OL&I	12.0 Wks	11.9 Wks G ↓	13.0 Wks
Householder Planning Apps: Ave no of Weeks to Determine - OL&I	8.0 Wks	6.5 Wks G ↓	7.6 Wks
Adult Care	<i>Target</i>	<i>OL&I</i>	<i>Council</i>
OL&I - No of LD Cases		84 ↓	371
OL&I - Number of SM Clients		127 ↑	487
OL&I - Total no of MH Clients		46 ↓	265

Education			<i>Target</i>	<i>OL&I</i>	<i>Council</i>
HMIE positive School Evaluations - OL&I Sec			0 %	0 %	0 %
% positive destinations	Oban High	ACY 14/15		95.4 %	
% positive destinations	Tiree High	ACY 14/15		100.0 %	92.7 %
% positive destinations	Tobermory High	ACY 14/15		100.0 %	
School % unauthorised absence			Oban High	2.5 %	
School % unauthorised absence			Tiree High	15.6 %	1.7 %
School % unauthorised absence			Tobermory High	0.8 %	
National 4 % pass rate	Oban High	ACY 15/16		93.03 %	
National 4 % pass rate	Tiree High	ACY 15/16		100.00 %	94.70 %
National 4 % pass rate	Tobermory High	ACY 15/16		100.00 %	
National 5 % pass rate	Oban High	ACY 15/16		70.82 %	
National 5 % pass rate	Tiree High	ACY 15/16		100.00 %	74.80 %
National 5 % pass rate	Tobermory High	ACY 15/16		86.52 %	
New Higher % pass rate	Oban High	ACY 15/16		77.24 %	
New Higher % pass rate	Tiree High	ACY 15/16		78.57 %	76.80 %
New Higher % pass rate	Tobermory High	ACY 15/16		87.91 %	
Children & Families			<i>Target</i>	<i>OL&I</i>	<i>Council</i>
CA12 OL&I - Total No LAAC				19	109
CA17 OL&I - No of External LAAC				1	9
CA25 OL&I - % Reviews of LAAC Convened within Timescales			85 %	95 %	88 %
CP16 OL&I % of Children on CPR with a completed CP plan			100 %	100 %	84 %
CABD53 OL&I - Open Cases - children with disability					
CP5 OL&I - No of children on CPR				12	33

Success Measure	Target FQ3 16/17	Actual FQ3 16/17	Traffic Light	Trend	Comments
Affordable social sector new builds – OL&I	20	20	Green	Descending	New Affordable Homes Completed Oct - Dec 2016: 10 @ Glenshellach, Oban, 10 @ Connel, 10 @ Islay and 17 @ St Cuthbert's, Dunoon
% Cat 1 road defects repaired timeously - OL&I	90%	0%	Red		No commentary in Pyramid
% Positive destinations	92%				<p>A new approach that brings greater clarity and consistency for users of school leavers statistics and a clearer picture of the destinations of Scotland's school leavers is being introduced.</p> <p>The decision has been made by Scottish Government and Skills Development Scotland to streamline and reduce the number of different publications and statistics. SDS will now focus on the publication of the annual Participation Measure every August - showing all 16-19 year olds participating in education (including secondary senior phase), training and employment.</p> <p>The Participation measure for Argyll and Bute as of August 2016 was 94.2% against the Scottish average of 90.4% - placing us in fifth place out of the 32 local authorities. The first public release of initial school leaver destinations for 2015/16, including the local authority information will be published March 2017 - schools and local authorities will have access to their initial leaver destinations through INSIGHT data published February 2017.</p>
% of Pre-App Enquiries Processed in 20 working days in OL&I	75%	66%	Red	Descending	No commentary in Pyramid
Street lighting - % OL&I faults repaired within 7 days	88%	37%	Red	Descending	No commentary in Pyramid

Success Measure	Target FQ3 16/17	Actual FQ3 16/17	Traffic Light	Trend	Comments
Dog fouling - number of complaints OL&I	12	18	Red	Descending	No commentary in Pyramid
All Local Planning Apps: % processed in 2 months in OL&I	70%	49%	Red	Descending	No commentary in Pyramid